

## SOCIAL MEDIA – HOW TO BROKER INNOVATIVE COMBINATIONS

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WORKSHOP 3: Social Media and Technology I
Thursday 7 June at 14.30-16.30 | Chair Sirkka Heinonen

9th International Conference of

Finland Futures Research Centre and Finland Futures Academy in Collaboration with Turku 2011 – Finland's Candidate for the European Capital of Culture 2011



In Social Media people voluntarily share content (for example videos, text, images, music) through online platforms and with the help of applications that base on social software. It is typical that there are several ways for the people to communicate and to interact, and registration as a member is more of a rule than an exception.

The content has its own audience as the traditional media (tv, radio, magazines, newspapers), but people themselves are "editors" and "producers" of the content. This means there is only little if no moderating for the content from others before publishing.

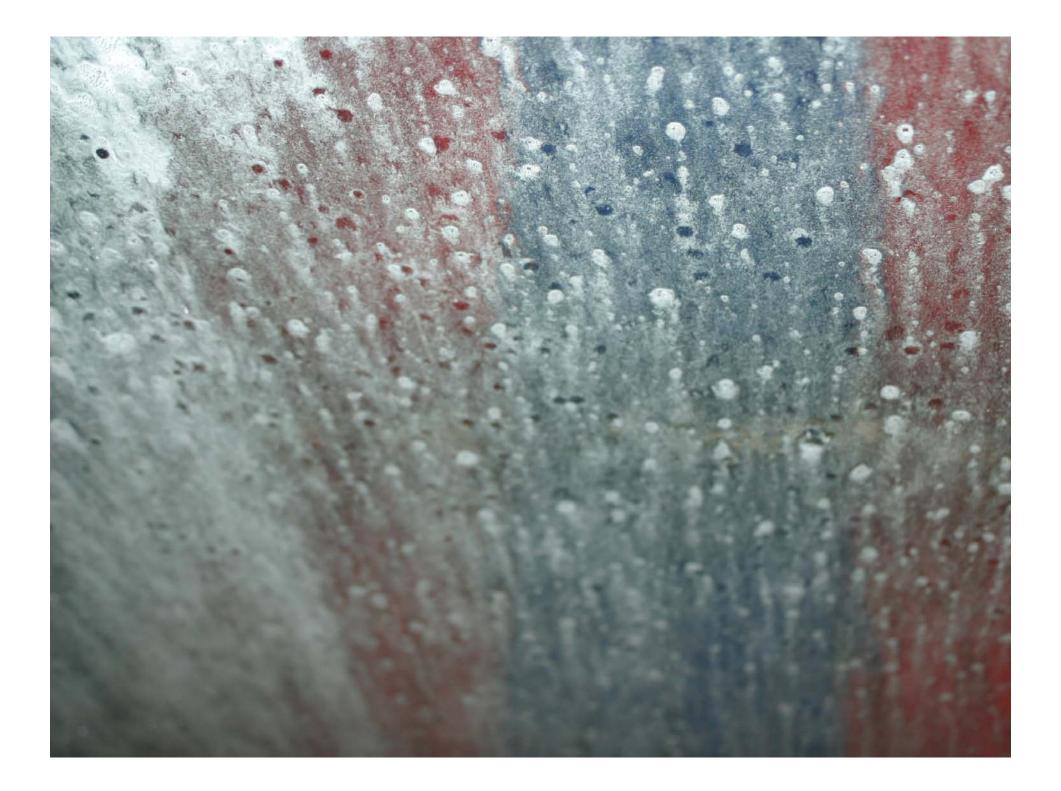
The authors of social media enjoy content made by themselves, copied from others and mash-ups that contain a mix of content possibly from several authors.

Ahonen, Lietsala (2007)
Managing Service Ideas and Suggestions
– Information Systems in Innovation Brokering

## Social Media



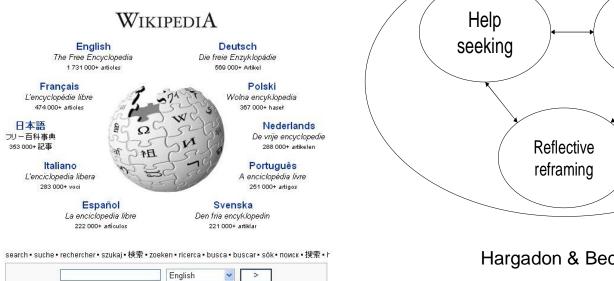






The current social media core services compound several resources from different sources into innovative end

results.



Help

giving

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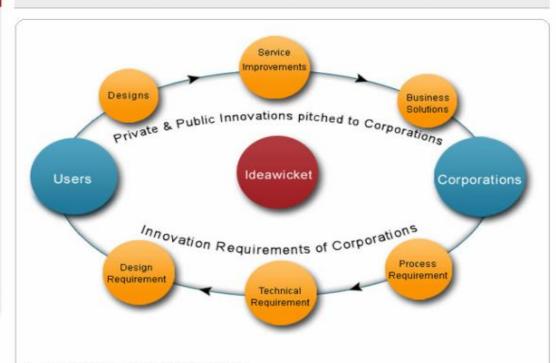
#### **Hot Tags**

Airtel GPS Power abhijit bags communication

computers education energy internet money school sony space clear design energy mobile

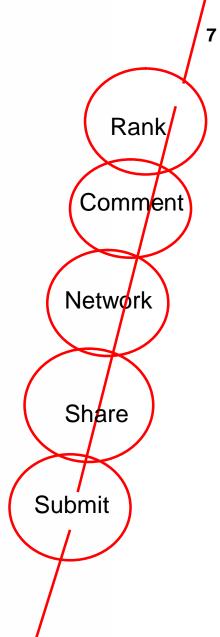
transportation web

#### **How It Works**

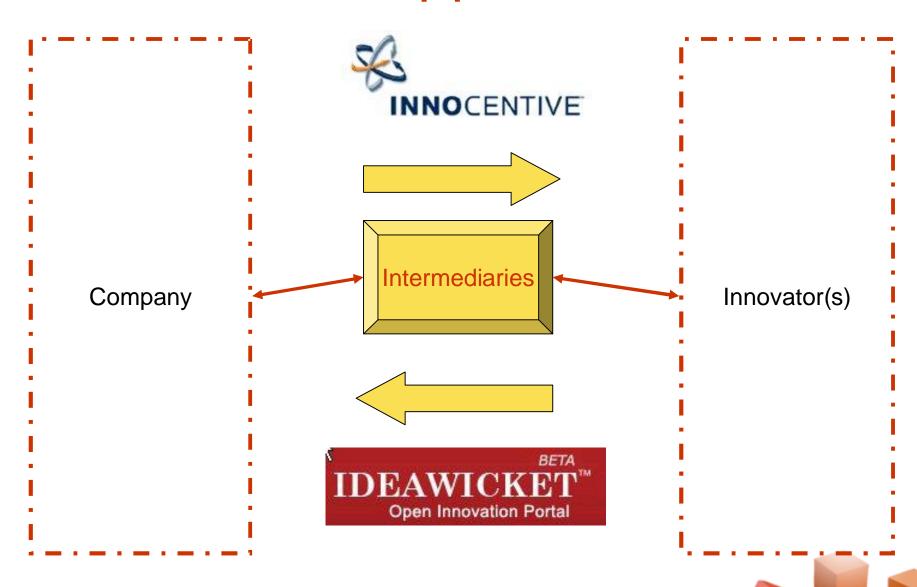


#### What can you do as a user on Ideawicket?

- Submit ideas, product designs, industrial designs, process improvement techniques, service innovations, business solutions
- Mark your content as 'Public' which is visible to all or 'Private' which permits access only to the people you choose
- 3. Suggest corporations that could benefit from your idea
- 4. Share ideas and innovations with friends
- 5. Comment on and rank innovations
- 6. Network with other site members



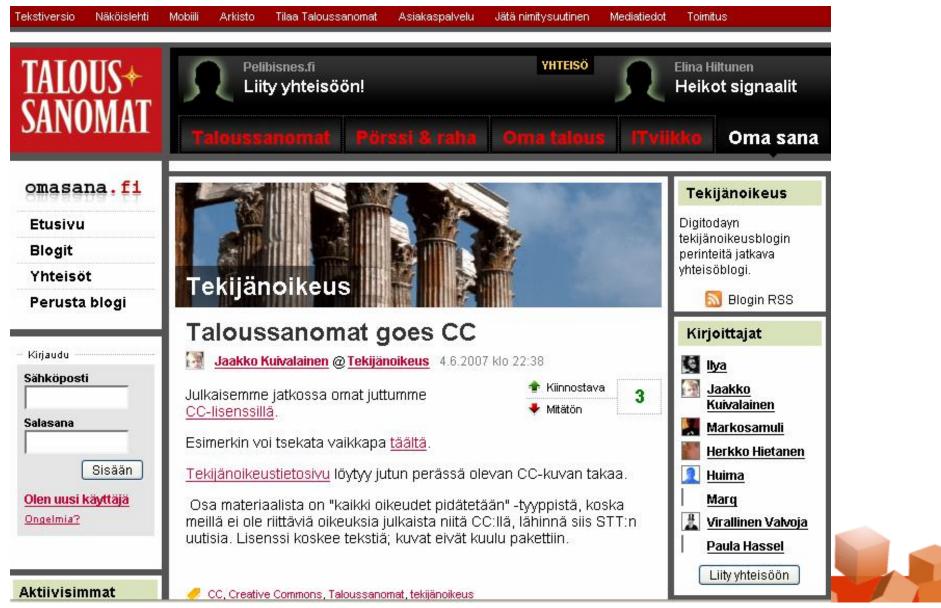
### Different approaches





Brokers translate, coordinate and align perspectives from multiple communities. When a person or an organization belongs to different communities and transfers different practices from one to another, they act as brokers (Wenger 1998).

## New communities around re-combinations



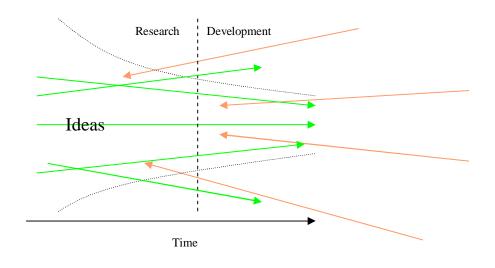
### Innovative combinations







"As innovation becomes a more open process, intermediate markets have now arisen in which parties can transact at stages which previously were conducted entirely within the firm." Chesbrough (2006, 14)

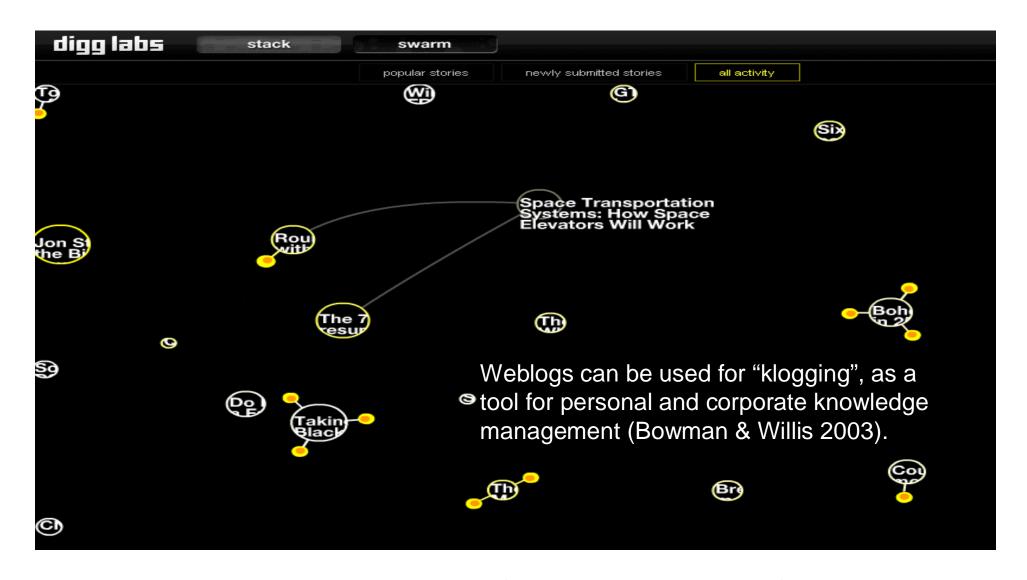




## Collective Creativity



Prague Film



# Keystroke logging (keylogging) captures the user's keystrokes.

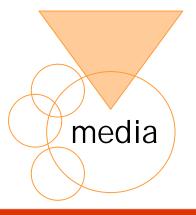


Some brokers rely on a strategy for exploiting the networked nature of the innovation process (Hargadon & Sutton 1997).



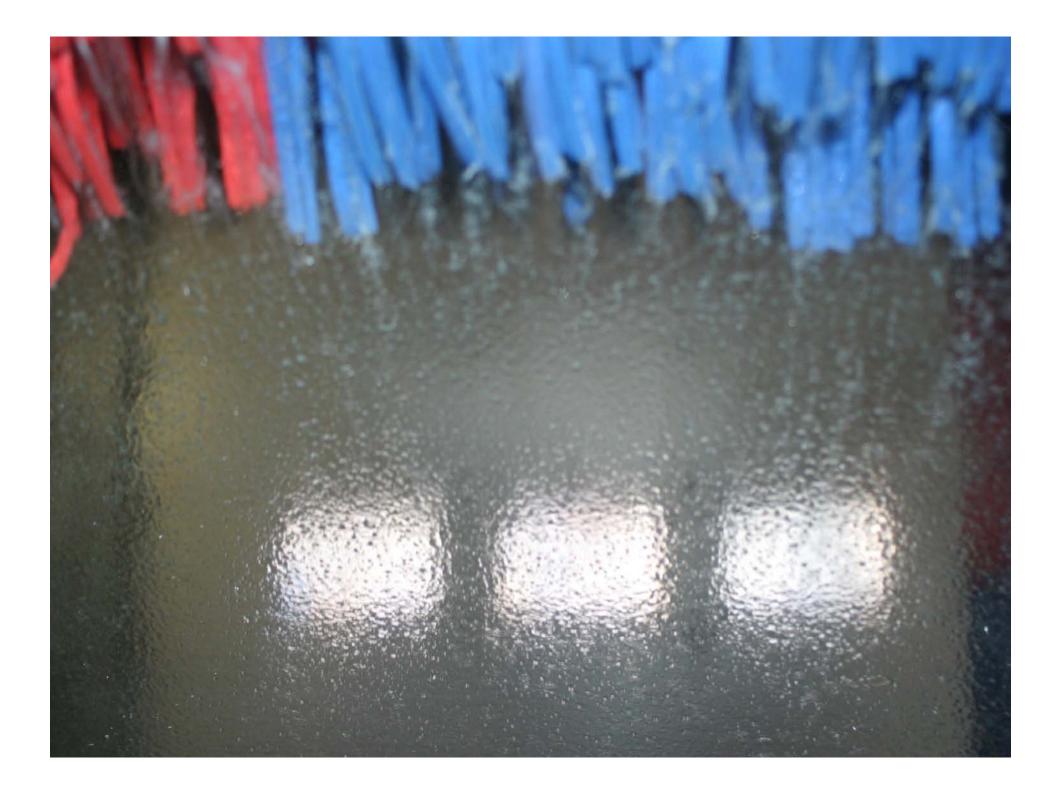


platform + staff hierarchy end products community



platform + people emergence community end products











content creation developing knowledge

processes production tools



# Rise and shine!

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### Some further readings

- Chesbrough, H.W. (2006). Open Business Models How to Thrive in the New Innovation Landscape. Boston (Mass.): Harvard Business School Press.
- Hargadon, A. and Bechky B. (2006) When Collections of Creatives Become Creative Collectives - A Field Study of Problem Solving at Work. Organization Science Journal.
- Ahonen, M. & Lietsala, K. (2007) Managing Service Ideas and Suggestions - Information Systems in Innovation Brokering. Tekes- Haas Conference on Service Innovation. Berkeley, CA. (pdf)
- http://www.somelab.fi

